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TRANSMITTAL FORM

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		Application Number	08/948,530
		Filing Date	10/09/1997
		First Named Inventor	Alec Miloslavsky
		Art Unit	2665
		Examiner Name	Steven H.D. Nguyen
Total Number of Pages in This Submission	7	Attorney Docket Number	P3253

ENCLOSURES (Check all that apply)		
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Firm or Individual name	Donald R. Boys, Registered Agent 35.074
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Date of Deposit: 11/20/2003

Ref: Case Docket No.: P3253

First Named Inventor: Alec Miloslavsky

Serial Number: 08/948,530

Filing Date: 10/09/1997

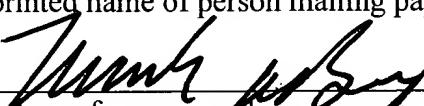
Title of Case: Apparatus and Methods Enhancing Call Routing To and Within Call-Centers

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